

**Provide Veterans with the Right Care,
at the Right Place, at the Right Time.**



TeleHealth Program

Mission: To provide the right care in the right place at the right time through cost-effective and appropriate use of health information and telecommunications technologies.

Vision: To make the home and local community the preferred place of care whenever possible and practicable.

Values: To use health information and telecommunication technologies to sensitively promote therapeutic relationships and to enable shared decision-making between patient and practitioner. To support patient self-management and an individual responsibility for health. To provide an evidence-based platform to promote Veterans' health.

Contact Information

Patient Service Center
(appointment/medical advice) 202-745-8577

Veterans Crisis Line 800-273-8255

Community Based Outpatient Clinics

Southern Prince George's County
5801 Allentown Road
Camp Springs, MD 20746 301-423-3700

Southern Maryland
29431 Charlotte Hall Road
Charlotte Hall, MD 20622 301-884-7102

Greenbelt
7525 Greenway Center Drive, Suite T-4
Greenbelt East Professional Center
Greenbelt, MD 20770 301-345-2463

Southeast DC
820 Chesapeake Street, SE
Washington, DC 20032 202-745-8685

VA-Ft. Belvoir
9300 DeWitt Loop
Ft. Belvoir, VA 22060 571-231-2408

Community Resource and Referral Center
1500 Franklin Street, NE
Washington, DC 20018 202-636-7660



WASHINGTON DC
VETERANS AFFAIRS MEDICAL CENTER
CAPITOL * EXCELLENCE

Department of Veterans Affairs Medical Center
50 Irving Street, NW
Washington, DC 20422
202-745-8000
www.washingtondc.va.gov



Telehealth Services



**Serving Veterans in the Greater
Washington DC Area**



**VA
HEALTH
CARE**

Defining
EXCELLENCE
in the 21st Century

About Telehealth



Telehealth increases Veteran access by expanding health care services to VA medical centers, VA community clinics and to their home. Telehealth appointments feel a lot like traditional face-to-face medical visits. Veterans who schedule a Telehealth appointment with a provider at a clinic or medical center will be greeted by a telehealth clinical technician. Appointments are held in a private room where the provider and Veteran interact electronically by video monitor and camera.

- Telehealth instantly connects Veterans with a health care provider who is located at another VA health care facility.
- This connection allows for real-time interaction between a Veteran and a provider, or allows the provider to store and forward records for review at a later time.

Home Telehealth Benefits



Telehealth Programs

Mental Health
TeleSARP

Pharmacy

Cardiology
TelePace

Smoking Cessation

Neurology
TelePain
TelePain Psychology
TeleSpinal Cord Injury (SCI)

TeleLiver
Preventive care against Hepatitis

TeleMOVE
Health care for Veterans with weight concerns.

Rehabilitation
TeleRehab – Clinical Video Technology (CVT) in the Home

TeleLIVE
Preventive care for Veterans living with diabetes.

Retinal Imaging

Genetics

TeleChaplain
Providing spiritual and pastoral care for Veterans.

Palliative Care

Geriatrics

Veterans who want more information about the Telehealth Program, please contact your Primary Care provider. VA health care providers can assist Veterans and their family members in deciding what program will work best.

